

After Market Sales and Support Team Injection Molding Division

HOURS: Normal operating hours for Service & Spare Parts is:

Monday through Friday 8:00 A.M. to 5:00 P.M. Eastern Standard Time

Telephone:



(859) 283-7401 SSC1

(859) 283-7402 SSC2

(859) 283-7403 SSC3

Telefax: (859) 283-4313

SPARE PARTS

Warranty Parts Telephone Number: **(859) 372-8514**

Purchased Parts Telephone Number: **(859) 283-4307**

FAX BACK Response:..... **(859) 283-4313**

Before telephoning or faxing, please have the following information:

(Example)

Customer name:	Widget Molding Co.
Machine size:	KM250-1200C2
Machine serial number:	251038
Part number (if possible)	411-4210
Part number description	Adapter plate
Your name	John Doe
Response Classification	Machine Down, Urgent

SERVICE :

After hours/weekend/holiday/emergency: (859) 283-7400

**For after hours support, your call will be handled by an answering service.
One of four On-Call Service Engineers will then be contacted to return your call.**

After Market Sales and Support Team Injection Molding Division

Spare Parts Department	Office Number	
Spare Parts Manager - Tim Kincer	859-283-4321	tim.kincer@kraussmaffeicom
Spare Parts Supervisor - Janette Sears	859-283-4306	janette.sears@kraussmaffeicom
Sales Spare Parts Coordinator – LeRoy Conley	859-283-4307	Leroy.conles@kraussmaffeicom
Warranty Parts/Option Coordinator - David Alejandro	859-372-8514	david.alejandro@kraussmaffeicom
Parts Definitions - David Kuo	859-802-4115	david.kuo@kraussmaffeicom
Spare Parts Retrofit - Julio Rodriguez Ramos	859-283-4366	julio.rodriquezramos@kraussmaffeicom

Service Desk	Office Number	
Midwest Region – SSC1 Dan Montgomery – Service Coordinator	859-283-7401	dan.montgomery@kraussmaffeicom
Northeast Region – SSC2 Aeric Bouza - Service Coordinator	859-283-7402	aeric.bouza@kraussmaffeicom
Southern Region – SSC3 Mike Leopold – Service Coordinator	859-283-7403	mike.leopold@kraussmaffeicom
Service Manager John Wiley	859-283-4350	John.wiley@kraussmaffeicom

After Market Sales and Support Team Injection Molding Division

Sales Support Center	Cell Number	
AL, CA, FL, PR, SC, GA - Klaus Lepp	859-653-6366	klaus.lepp@kraussmaffei.com
East Coast - Raj Shah	859-802-2669	rajesh.shah@kraussmaffei.com
Eastern Michigan - Steve Beasley	859-628-6497	steve.beasley@kraussmaffei.com
IL, WI, MN, IA, NE, MO, KS – Kevin Brammer	859-652-5606	kevin.brammer@kraussmaffei.com
OH, KY, TN, IN, Western MI- Marty Stojkovic & Jason Holbrook	859-653-5624	martin.stojkovic@kraussmaffei.com
	859-653-4309	jason.holbrook@kraussmaffei.com
Montreal & Quebec - Francois Laferriere	514-949-1847	flaferriere@industrieslaferriere.ca
Ontario, Canada – Greg Reid	416-219-0509	greg.reid@kraussmaffei.com
Machine Project Engineer – Andy Nikitas	859-609-4326	andy.nikitas@kraussmaffei.com
Engineering Manager - Gerhard Griemert	859-512-2423	gerhard.griemert@kraussmaffei.com
Automation Project Manager - Seymer Antonio	859-444-8846	seymer.antonio@kraussmaffei.com
Automation Project Engineer – Claus Kinzinger	859-653-4297	claus.kinzinger@kraussmaffei.com
Automation Engineer – Jorge Torres Roman	859-630-0410	Jorge.torresroman@kraussmaffei.com